

Telehealth: Power in Numbers

According to findings of a global Accenture survey published by Healthcare Finance of 2,700 oncology, cardiology and immunology patients:



60%

of patients said that, based on their experience during the pandemic, they want to use technology more for communicating with healthcare providers and managing their conditions in the future

63%

of those who used video conferencing said it was very good or excellent (70% were using video conferencing for treatment for the first time)



47%

of respondents said they received better, more personalized responses

41%

said provider responses were quicker



60%

of patients surveyed said their trust in healthcare providers has increased